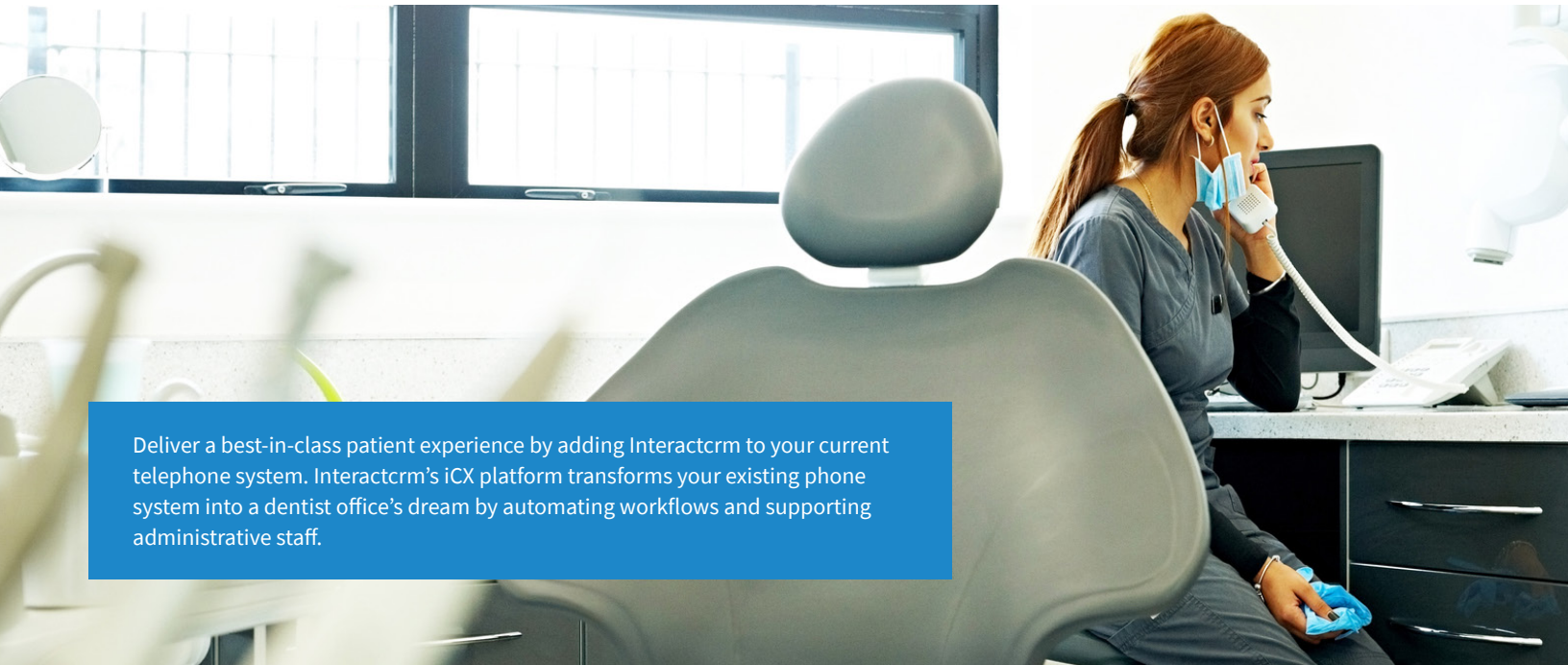


Ultimate Call Control For Your Dental Practice



Deliver a best-in-class patient experience by adding Interactcrm to your current telephone system. Interactcrm's iCX platform transforms your existing phone system into a dentist office's dream by automating workflows and supporting administrative staff.

Patient Recognition

iCX uses telephone number recognition to identify callers based on the number they are calling from. With direct integration to patient card applications, iCX can provide patient details and appointment information to the receptionist even before answering the phone.

Receptionist Desktop

The iCX receptionist desktop provides a single UI for call control, patient information, contact history, queue management, and post-call notes.

Predefined Workflows

Though completely customizable, iCX comes with predefined workflows to handle call routing during peak business hours or when your office is closed. Want your patients to be able to contact you when the office is closed? iCX can provide call forwarding options that direct calls to predetermined numbers.

Patient Callback

Avoid long hold times with patient call back capabilities. iCX prevents a busy tone and gives callers the option to immediately receive a call-back once the receptionist is available. By also providing a call back questionnaire, your staff will have a clear understanding of what the patient was calling for before they reengage the patient.

CONTACT US