

# sVX POWERED BY MICROSOFT

TetraVX's sVX offering is an all-in-one, cloud-based Skype for Business solution for all your business's IM, voice, video, and collaboration needs. With full integration into Microsoft suite, it's easier than ever to share applications and content, increasing productivity and generating a better work environment. No matter what kind of feature you need, or which device you use, sVX is aimed at helping people work better together.

## Easily Integrate with Existing Microsoft Infrastructure

Our sVX solution can seamlessly integrate with any on-premise or hosted Exchange server to provide the full Microsoft unified communications experience and function as a complete replacement for traditional PBX and call management systems.

## One, Easy to Use Interface

Transform your workforce, making communication more collaborative, engaging and accessible from virtually anywhere. A single interface unites voice, presence and instant messaging, as well as audio, video, and web conferencing to provide a more intuitive experience, and a single identity makes it easy for users to find contacts, check their availability and connect with them.

## Skype Across Devices

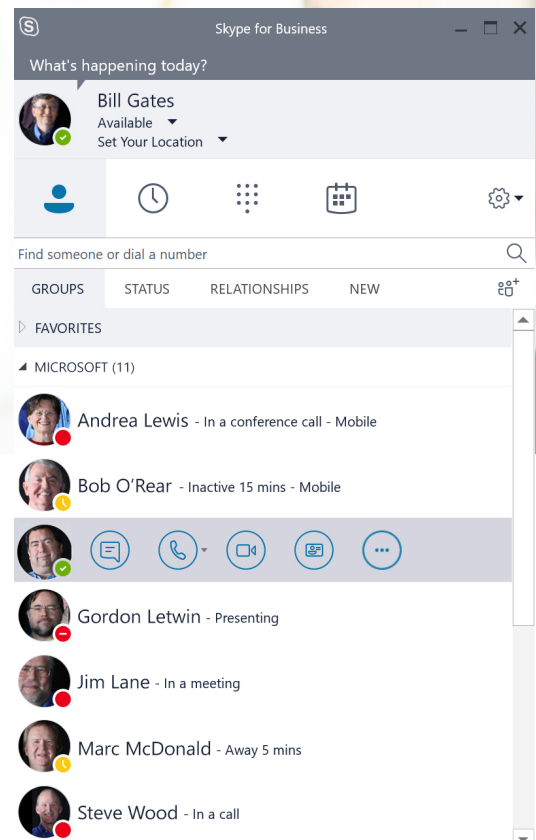
Connect with your team anywhere using our mobile apps across Windows, iOS and Android, or bring remote participants into meeting spaces of all sizes with Skype for Business Room Systems and Surface Hub.

## Complete Meeting Solution

Work like you are all in one room, even when you are not. From collaborative team sessions to large broadcasts or dialing into a conference using your phone, Skype for Business is designed for all your meeting needs.

## Rapidly Provision and Deploy

sVX enables organizations anywhere to rapidly provision and deploy a fully-managed and full-featured Skype for Business infrastructure over the internet.



## TetraVX Microsoft Expertise

As a Microsoft Gold Partner, TetraVX has the expertise to support your team's new or existing Microsoft infrastructure. Whether you're looking to use existing licensing and deskphones or have us procure them for you, our Microsoft Certified Engineers are here to guide you through every step of the process.

Our Microsoft expertise doesn't stop at Skype. With a dedicated AV integration team, we can procure, deploy, and support complete Skype room systems.

**Considering a move to Teams?** We can support you there too. Contact us today to learn more about our Teams offerings.

## SYSTEM FEATURES

- Unified Messaging (Office 365 Exchange)
- Caller ID with Name
- DID, International DIDs, Toll Free Numbers
- Hunt Group Functionality with Basic Queuing
- Granular Call Restriction / Toll Restriction
- A/V and Web Conferencing
- Monitoring and Archiving
- Time of Day Routing
- Auto Attendant / IVR Functionality
- 911 / Enhanced 911 Services
- Common Area Phones
- Analog Devices
- Operator Console
- Unlimited Nationwide Calls
- Global Service

## USER FEATURES

- Self-Service Portal (User and Admin)
- Voice over IP Phones
- Softphones on PC and Mobile Devices
- Message Waiting Indicator
- Call Waiting / Multiple Call Handling
- Call Forward All / Do Not Disturb
- Simultaneous Ring
- USB Tethering and BToE for IP Phone Control
- Immediate Divert to Voicemail
- Busy Lamp Field / Shared Line Appearances
- Boss/Admin Functionality
- Call Directory (Missed, Received, Placed)
- Corporate Phone Directory (AD/LDAP Integration)

## WHY WORK WITH TETRAVX

TetraVX understands every leg of the unified communications journey, providing an array of products and services to fit your unique business needs. Whether you're deploying your first UCC system or have existing infrastructure you're looking to leverage, we'll work with you to develop a tailor-fit solution made just for you.

### UCC READINESS ASSESSMENT

Understand the impact your new solution will have on your network and validate its performance with the additional workload.

### CARRIER & CONNECTIVITY

As a CLEC and ISP, we can provide connectivity in combination with any of our multiple UCaaS offerings.

### INTEGRATED COLLABORATION SERVICES

In the modern age of a digital workplace, we provide state of the art AV systems to create more efficient workflows and workspaces.

### USER ADOPTION

We deliver custom communication and training plans built to drive a positive user experience and ultimately increase user adoption.

### UCC MONITORING & ANALYTICS

TetraVX's AlertPro is an enterprise-class monitoring and analytics platform built for cloud-based Microsoft solutions. With a centralized management platform for multi-vendor network ecosystems, AlertPro ensures optimal call quality for your end-users and reduces mean resolution time for your IT departments.

## CONTACT US

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