



# MICROSOFT TEAMS

## THE HUB FOR TEAMWORK IN MICROSOFT 365

### Chat, calls & meetings for today's teams

Communicate in the moment and keep everyone in the know.

### Integrated Office 365 experience

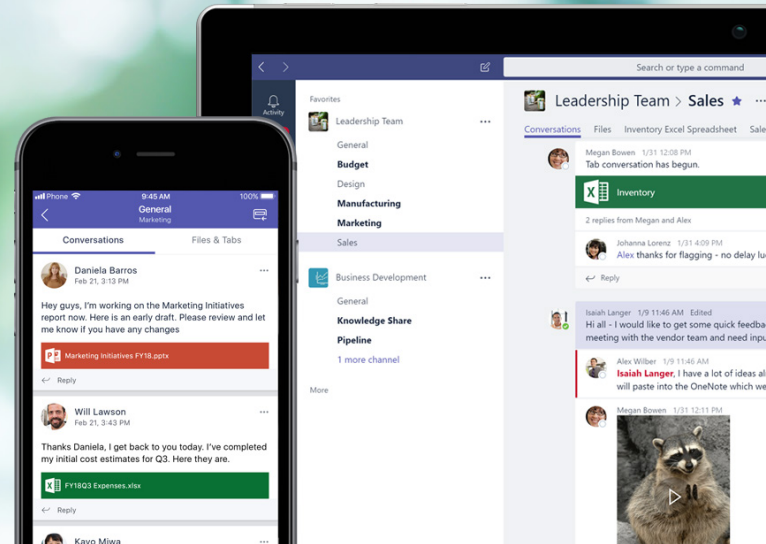
Manage all your conversations, files, and tools in one team workspace.

### Customizable and extensible

Tailor your Teams workspace to include data and apps your teams use every day.

### Enterprise security, compliance & manageability

Security, compliance, and management features you expect from Office 365.



TetraVX can help you manage and deploy Microsoft Teams, design best practices, and customize your Microsoft Teams environment to help you switch on the power of teamwork in your organization. With multiple services to align with your specific business needs, TetraVX can support your entire Teams environment. Not sure if Teams is the right move for you? We can help there too.

## Teams Consulting Workshop

With expertise on unified communications and collaboration offerings outside of just Microsoft, TetraVX can work with you to determine if Teams is the right fit for your organization. We will identify key use cases, workflows, needs and challenges for each developed persona. We will also determine your technical requirements and ensure that Teams satisfies those needs. At the end of this workshop, TetraVX can deliver a pilot of your Teams deployment or provide an alternative approach pending the results.

## Prepare Your Network

It's important to understand the impact your new Teams solution will have on your network. Your call quality depends on it. At TetraVX we provide complete UCC Readiness Assessments to ensure that your network will deliver the highest quality performance with the additional workload.

## Deploying Teams

Are you ready to make a move to Teams? TetraVX will design, configure, and test your Teams environment and gradually migrate users to ensure an optimal deployment. We will also provide guidance that will help your IT department govern the Teams environment with appropriate security and compliance controls.

*Are you migrating from Skype?* Our team can integrate your Skype and Teams environments to support a seamless transition for your end-users.

## User Adoption

One of the top challenges organizations suffer from when moving to a workstream collaboration platform is the impact it has on the end-users. At TetraVX, we can provide materials and resources to onboard users to Teams effectively. We will work with you to build a customized user adoption plan for your organization, leveraging our experience and expertise in adoption and change management. We will also provide access to various training resources to help users get the most out of your new Teams deployment.

## Integrating Your Meeting Rooms

In the modern age of a digital workplace, we provide state of the art AV systems to create more efficient workflows and workspaces. With expert engineering capabilities and world-class partnerships, our integrated collaboration systems enable clients to connect quickly and easily through touch points that optimize the way they collaborate with colleagues and clients alike.

## Managing Teams



















At TetraVX, we provide direct routing, 24/7 support, and network monitoring, so you get the most out of our Microsoft Teams solution. With our services, organizations can leverage cost-effective inbound and outbound PSTN calling through Teams without having to pay for the Microsoft calling plan prices. We act as your carrier and SBC backbone, providing value beyond just PSTN.

*See page 2 for bundles.*

## Teams Direct Routing Packages

If a migration to Teams is the right fit for your organization, understanding your PSTN calling plan and support options is the next step. Microsoft Teams does not include fully managed services for your end-users or analog device support, nor does it currently include truly dynamic E911 services. Also, Microsoft will require an additional PSTN calling plan that can either be provided from an outside carrier or through Microsoft directly.

TetraVX's Direct Routing packages are designed to provide a cost effective alternative to Microsoft calling plans and fill the gaps in service.

	Direct Routing Basic	Direct Routing Plus	Direct Routing Enhanced
US 48 Calling Plan			
International Calling Plans*			
911 Services			
E911 Services			
Analog Line Support**			
Managed Services for UC Workload			
Alertpro Network Monitoring & Analytics			

\*Customized plans based on international requirements

\*\*Additional charges apply

## TetraVX Microsoft Expertise

As a Microsoft Gold Partner, TetraVX has the expertise to support your team's new or existing Microsoft infrastructure. Whether you're looking to use existing licensing and deskphones or have us procure them for you, our Microsoft Certified Engineers are here to guide you through every step of the process.

Our Microsoft expertise doesn't stop at Teams. With a dedicated Microsoft engineering team, TetraVX can deploy and support all aspects of your O365 environment. Contact us today to learn more.



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